



# Family centers in Flanders

Partnerships towards better services for children and their  
families

24 02 2017

# Family centers







# Content

- Flanders and Belgium: context
- Parenting support
- Family Centers: concept and buildingblocks

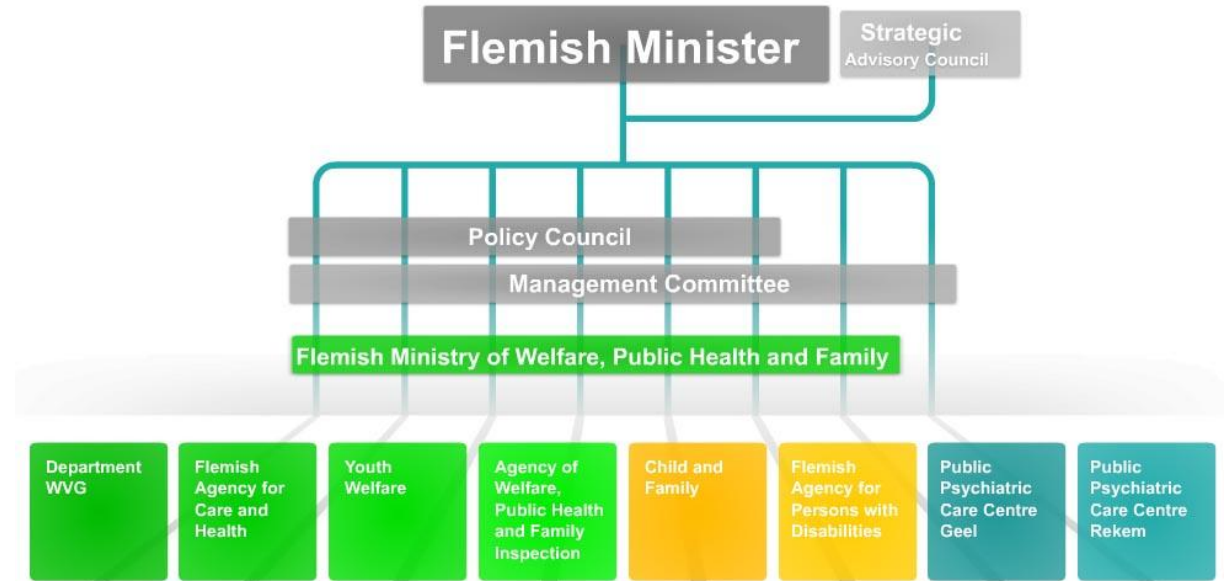
# 1. Context

# BELGIUM

# COMMUNITIES

## FEDERAL STATE

## FLEMISH COMMUNITY



- Active on 3 policy area's
  - Preventive family support (including FC)
  - Child care
  - Adoption regulations



- Expert center for parenting and familysupport
- Team in 'Kind en Gezin'
- Main tasks: collect knowledge and support the practioners



# Demographic data ( 2015)

- Birthrate: 66 251
- Amount of children under 12 years: 843 364
- Use of childcare ( 2m – 3years): 51,6%
- Family type: 85,1% of children (under 12) lives in a family with 2 parents
- Diversity:
  - Children of non-belgian origin: 22%
  - Children with language other than Dutch: 23,8%
- Children born in underprivileged families: 9,7%

*Bron: Kind en Gezin*





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# A BETTER WORLD FOR YOUNG CHILDREN

Investing in their environment

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This vision text was created in cooperation between Kind & Gezin  
(Child and Family Agency) and the following scientific experts:

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Peter Verduyckt, Brussels-Capital Health and Social Observatory, Joint Community Commission, Brussels

## 2. Parenting support



# MAGAZINE

OPVOEDINGS ONDERSTEUNING



- All parents at times have questions
- Support of the social informal network
- Organised parenting support





# FOR WHOM?

-9 m until 24 years

# OBJECTIVE?

- prevention
- promotion





# Keyprinciples

ACCESSIBLE  
LOW TRESHOLD

DEMAND-ORIENTED  
CUSTOMIZED SUPPORT

METHODICAL AND STRUCTURED  
APPROACH

EMPOWERMENT  
STRENGHT BASED

DIALOGUE  
PARTICIPATION

# Functions of PS

INFORMATION SENSIBILISATION INFORMATION ADVICE	PRACTICAL AND INSTRUMENTAL SUPPORT	EMOTIONAL SUPPORT
EARLY IDENTIFICATION AND REFERRAL	SOCIAL SUPPORT PROMOTING SOCIAL COHESION	MORE INTENSIVE HELP

A few illustrations.....



# Parenting shop





# Website and helpline

**Groeimee·be**  
*over opvoeden gesproken*



# Meetingplaces





# Services for vulnerable families



# Family support 'Kind en Gezin'



- Home visits
- Infant welfare clinic
- Brochures, translations and films
- Family support worker





## 3. Family centers

<https://www.youtube.com/watch?v=VqpaP2ZrywU>

# FC: universal services

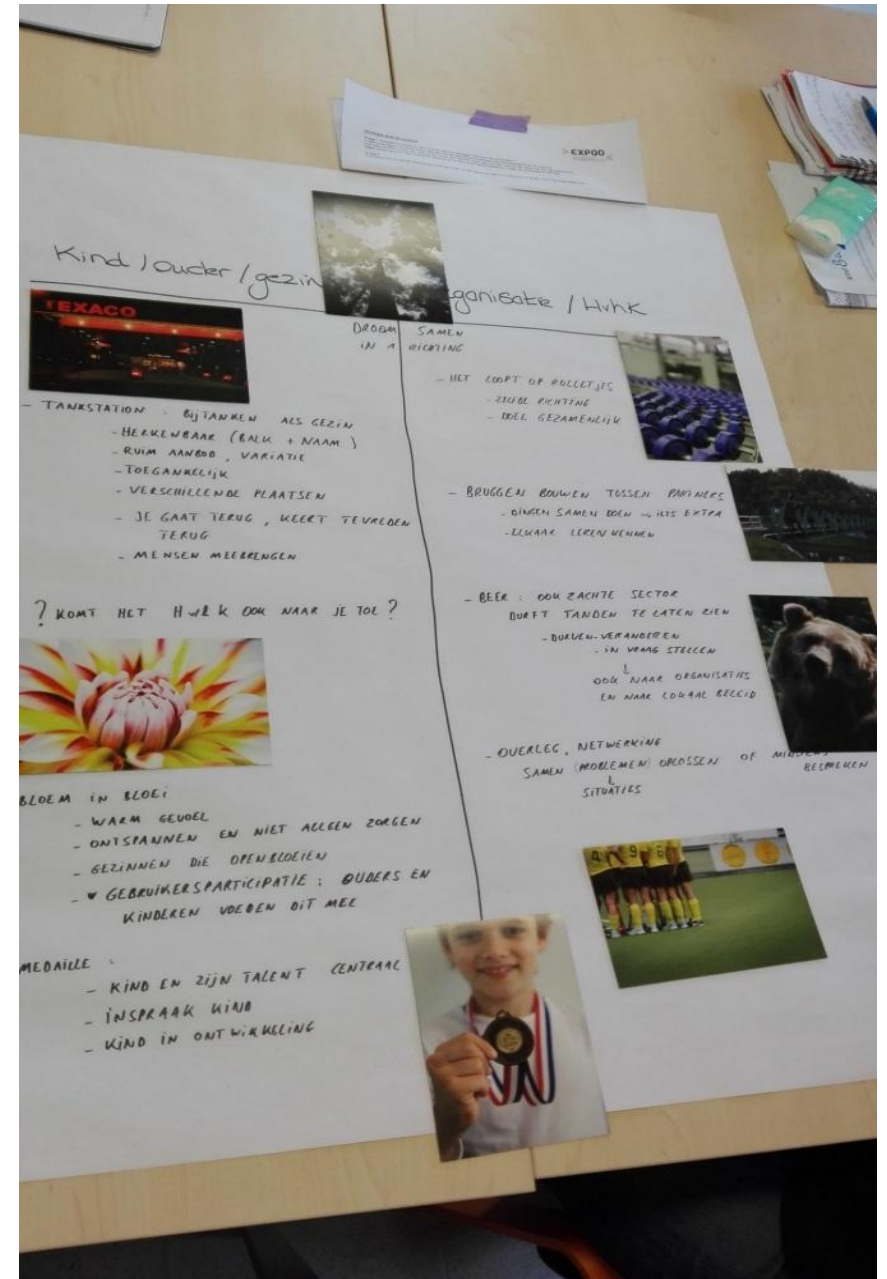


- Open to all parents ( to be)
- One-stop shop for all issues about growing-up of children
- Preventive health care, parenting support and promotion of encounter and social cohesion as a minimum services offer
- Local offer geared to local needs and harnessing local opportunities

<https://www.youtube.com/watch?v=VqpaP2ZrywU>

Question to coordinators of the family centers:

Dream about your family center... When will you describe it as successful?



# What do we want families to say? What do we want to achieve?

A 'Huis van het Kind' brings people together, it facilitates interactions and social support.

When we have a question about the upbringing of our child, we know where to go to.

It is normal to go to a 'Huis van het Kind'. Everyone goes there.

It is a place to discover new activities and it is a place for children.

Without the help of the people in the 'Huis van het Kind' my life, and foremost the life of my child, would be less positive. They helped my family a lot by taking into account the whole context in which my child had to grow up, without judging.





## 4. Welke actoren zijn betrokken in jullie samenwerkingsverband Huis van het Kind? En in welke mate zijn ze betrokken?

Extra uitleg:

- Indien een actor **betrokken** is, duid je aan in welke mate deze betrokken is. Er zijn 3 grote categorieën, namelijk 'Minimaal', 'Gemiddeld' en 'Kernpartner'. Gebruik het vrije tekstveld onderaan deze vraag om eventuele nuances te geven indien jullie dit nodig achten.

- Indien een actor **niet betrokken** is, zijn volgende opties van toepassing: 'Nog niet', 'Niet', 'Niet in werkingsgebied'

- Een actor kan ook **indirect** een link hebben met het Huis van het Kind.

- Uitleg bij de verschillende opties krijg je wanneer je met je pijltje over de mogelijke opties gaat bovenaan de verschillende kolommen

- Het gaat hier niet over een evaluatie van de betrokken actoren. Het is immers logisch dat sommige actoren een sterker engagement aangaan dan anderen. Vaak worden daar ook afspraken rond gemaakt.

- Er wordt een uitgebreide lijst van actoren opgesteld, alfabetisch gerangschikt. Voor verschillende Huizen van het Kind zullen er heel wat actoren niet van toepassing zijn. Dat is niet vreemd.

	Minimaal	Gemiddeld	Kernpartner	Nog niet	Niet	Niet aanwezig in werkingsgebied	Indirect
Agentschap Integratie en Inburgering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Basiseducatie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bibliotheek	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buurt(opbouw)werk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CAW	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Centrum voor geestelijke gezondheidszorg (CGG)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Centrum voor kindzorg en gezinsbegeleiding (CKG)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Centrum voor leerlingenbegeleiding (CLB)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cultuurdienst	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Consultatiebureauwerking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expertisecentrum kraamzorg	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gezinsbond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gezinsondersteuning aan huis door vrijwilligers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Huisartsen(kringen)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Initiatieven gezinszorg en aanvullende thuiszorg	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Initiatieven drugpreventie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inloopteam	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Integratiedienst	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jeugddienst	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>


	Minimaal	Gemiddeld	Kernpartner	Nog niet	Niet	Niet aanwezig in werkingsgebied	Indirect
Jeugdhulp - organisaties jongerenwelzijn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jeugdhulp - organisaties VAPH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jeugdwerk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kinderopvang baby's - peuters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kinderopvang - buitenschoolse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kraamhulp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kraamzorg	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LOGO	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lokaal bestuur	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mutualiteit(en)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OCMW	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Onthaalouders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ouderoomité	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opvoedingswinkel/ opvoedingspunt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opvoedingslijn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Politie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Privépraktijk, benoem beroepsgroep:							
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regioteam Kind en Gezin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Samenlevingsopbouw	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School/ scholen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Minimaal	Gemiddeld	Kernpartner	Nog niet	Niet	Niet aanwezig in werkingsgebied	Indirect
Schoolopbouwwerk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Socio-culturele organisaties (muv gezinsbond, apart opgeëlijst)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Spel- en ontmoetingsinitiatief	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sportdienst	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sportverenigingen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vakantie- en speelpleinwerk (organisaties die dit voorzien)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VDAB	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vereniging waar armen het woord nemen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vrijetijdsdienst gemeente	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vroedvrouwen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Welzijnsschakel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wijkgezondheidscentrum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ziekenhuis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Andere? Benoem:							
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# Actors





# Interprofessional collaboration at the local level

**HUIS VAN HET KIND**  
TIENEN

**SAMEN BOUWEN AAN EEN GOEDE KINDERTIJD VOOR ALLE KINDEREN EN JONGEREN IN TIENEN!**


Elk kind en elke jongere heeft recht op een goede kindertijd.  
Wij willen dit waarmaken samen met alle kinderen, jongeren, ouders en beleidsmakers.  
Wij bieden ZORG, STEUN en ACTIVITEITEN aan die gezinnen versterken.

Want élk kind, élk jongere en élk gezin is belangrijk.

Wat kunnen wij voor JOU doen?  
Wij verwachten je.  
WELKOM!

Begeleid Wonen Tienen vzw	CAW Oost-Brabant	CKG De Schommel vzw	CLB go! Leuven-Tienen-Landen	De Bakermat vzw	De Hartjes vzw
Gezinsbond vzw	Kiwanis	Landelijke kinderopvang vzw	Landelijke thuiszorg vzw	LOP Tienen BaO	OCMW Tienen
Ooievaarsnest vzw	Regioteam Tienen K&G	RISO Vlaams-Brabant	Solidariteit voor het gezin vzw	Stad Tienen Dienst Sociale Zaken	Stad Tienen Consultatiebureau K&G
Stad Tienen Dienst Jeugd	Stad Tienen Dienst Onthaalmoeders	Stadsbibliotheek Tienen	Vrij CLB Tienen	WGC Vierkappes	

*Beste kinderen en jongeren, beste ouders en grootouders, met deze hand-tekeningen bevestigen wij alle gezamenlijke afspraken waardoor wij samen het Huis van het Kind in Tienen zullen realiseren. We verbinden hierbij ook elk apart dat we een steentje zullen inzetten voor alle kinderen, jongeren en iedereen die zorg voor hen draagt!  
Tot zinkt... is het Huis van het Kind!*



# Actors: diversity

Legislation: Infant welfare center + ..

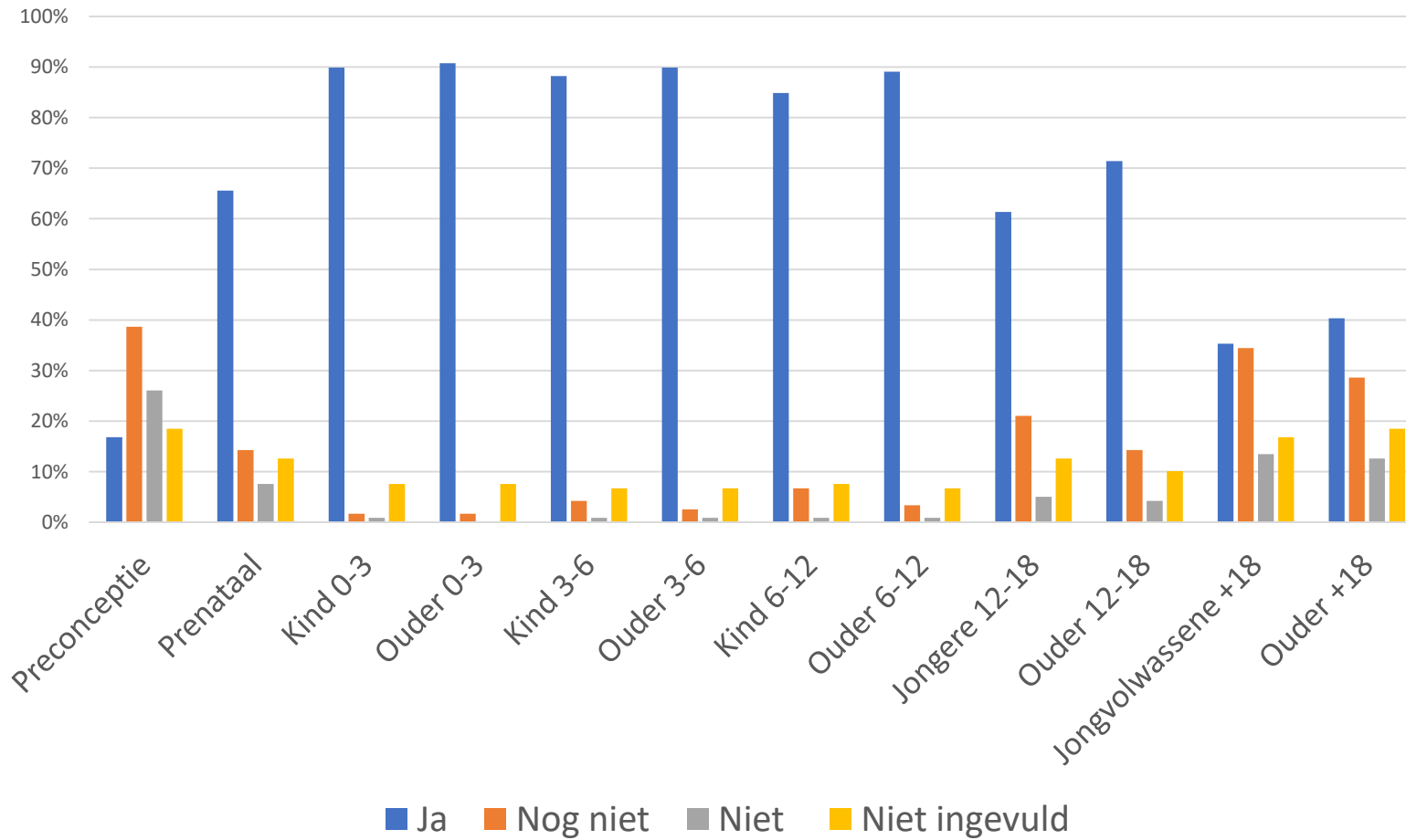
## Practice:

- Local authority and its services
- Libraries
- Poverty organisations
- Playground activities
- Youth work
- Education related services
- Mental health services
- Parenting support services
- Midwives





# Age range



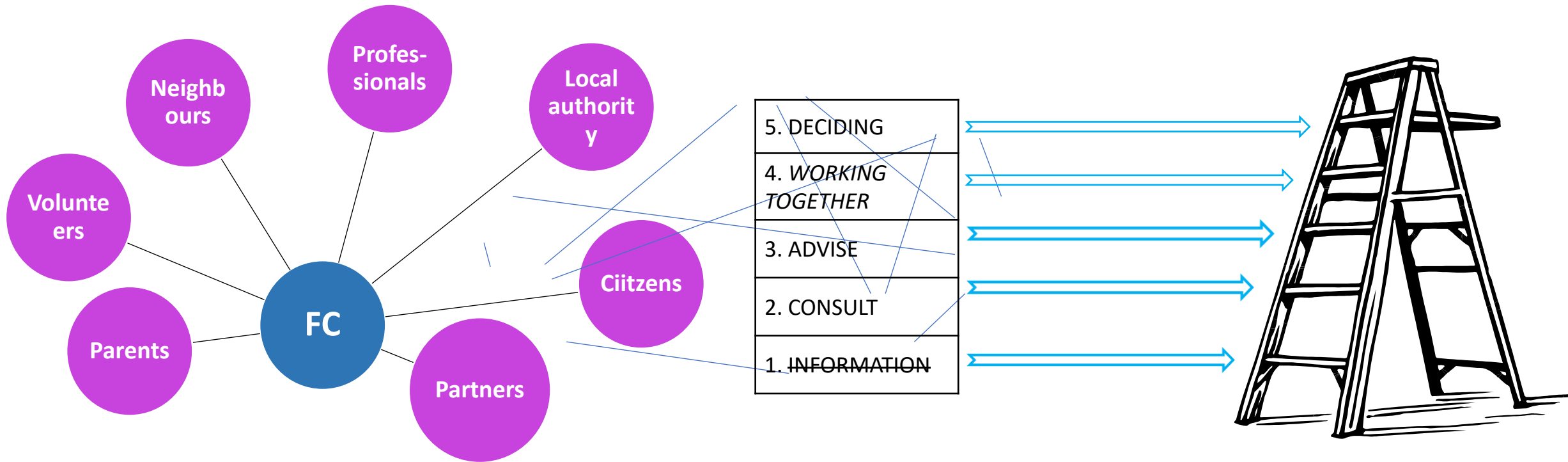
# Interprofessional collaboration





# Local needs & Participation

# Partnership between professionals and families



\* Vrij naar Edelenbos en Monnikhof

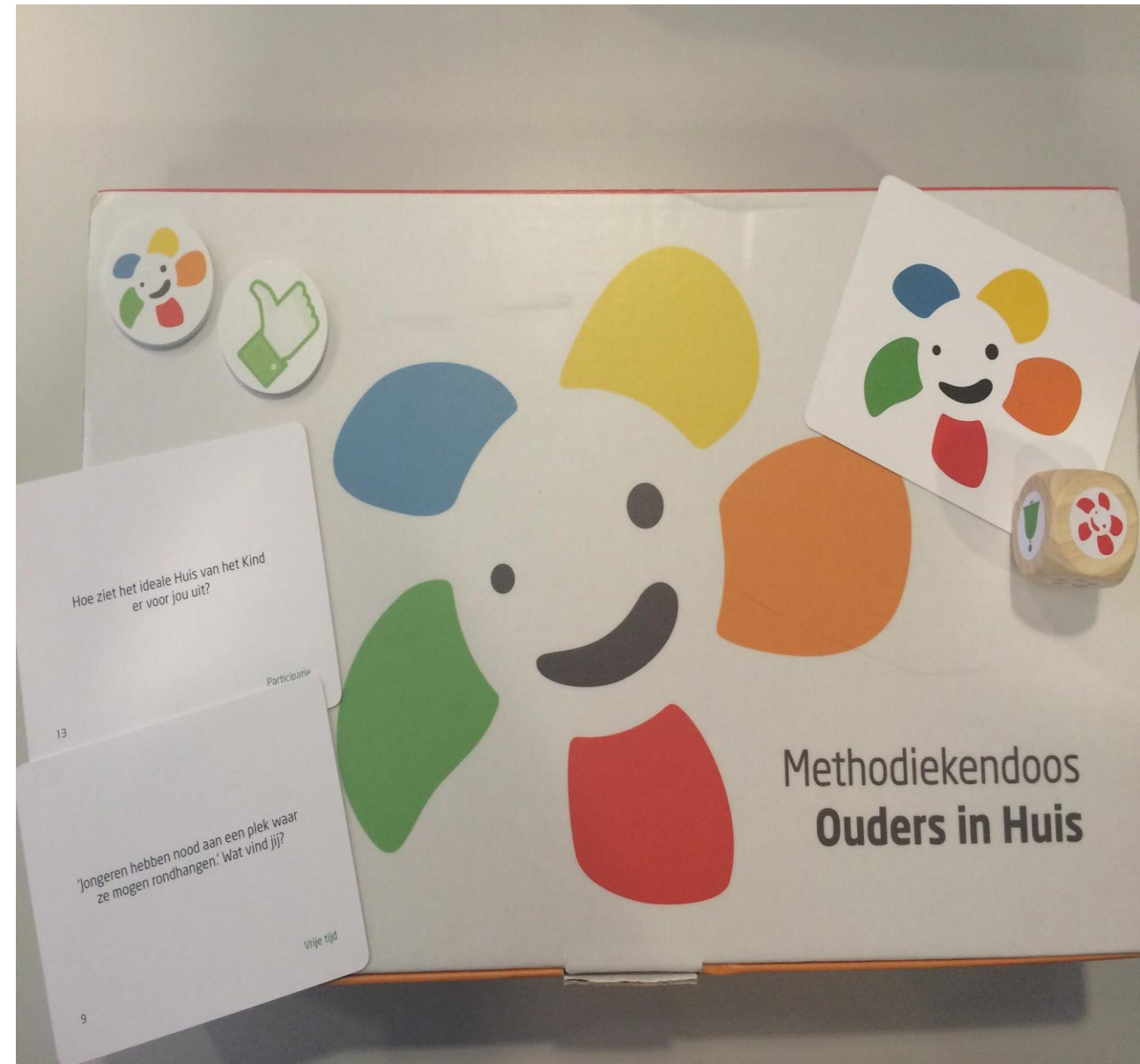


# Practice: Tool

Professionals and parents think together about issues:

- Parenting support
- Possibilities to meet other parents
- Health services
- Leisure time, child care, ...

Children version



# Practice: Toekomst-Ambassadeurs



# Other practices

- Focus groups with parents
- Interviews about user satisfaction of the services
- Volunteer of poverty organisations collaborates with the professional team
- Parents can use the FC for own activities
- Enquiries about needs
- Pop-up FC on events for parents
- Meet the parents-panel



# Proportional universalism



# Proportional universalism

= supporting **all** children and families in proportion to their needs

Aiming at the same (**universal**) goals for every child, does not mean *doing the same for every child*.



Aiming at the same (**universal**) goals for every child means that an approach in **proportion** to the needs of the child is needed.



# Why?

Because every child matters

+

“The most successful strategies in addressing child poverty have proved to be those underpinned by policies improving the well-being of all children, whilst giving careful consideration to children in particularly vulnerable situations” (European commission, 2013, 20 february)

# Practices

- Experts by experience
- Diversity in communication
- Social inclusion childcare
  
- Infant welfare center
- Bookstart



# Challenges

**Social cohesion**

**collaboration**

**Services**

**FC in all municipalities...**

**Accessibilit  
y**

**Participation**

**Proportional universalism**



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Kind & Gezin

